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भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LIMITED
(A Government of India Enterprise)

BSNL 3G))) BSNL LIVE 2010

No.GM/S&M-CM/T-207 11-12/

dated, the 28.11.2011

To
All Heads of SSAs.
Tamil Nadu Circle.

Sub: Implementation of payment of CAF commission module in Sancharsoft
REF: AGM (sales-CM)/s10/CAF commission /11-12 /19 dted at vlr the 25.11.11

Kindly refer to the letter cited above wherein the validated report for the on line CAF commission module available in Sancharsoft has been furnished.

In this regard, it is decided to implement the on line CAF commission module in Sancharsoft for the month of October 2011 onwards in Tamil Nadu Circle.

The following points are to be considered.

1. The on line payment menu for CAF commission will be enabled from the current month.
2. Bills are to be paid before 25 th of the month.(Payment for October '11 can be made upto 12.12.2011)
3. All bills not paid online will be made as paid off-line after validity period (after 25th) as a security measure in order to ensure that there is no double payment.
4. SSAs are requested to pay the commission before 25 th and also raise any complaints before 25th for clarification.
5. Based on complaints, information will be referred to IN and pyro for cross verification .If complaint is found genuine, those bills will be paid in next or subsequent month by treating the date of clarification as date of eligibility.
6. Reconciliation is done every month before generation of bill however based on complaint reconciliation will be done only for previous month.
7. If needed SSA can resort to manual payment till Carried forward cases after taking CAF report and eligibility list.
8. The AGM (sales) of the SSA may get one time approval from the SSA Heads/ IFA for on line payment of CAF commission through Sancharsoft.
9. Franchisee manager are requested to reconcile the data (Eligible list) for their Franchisees concerned for which approval will be given by AGM (sales) of the SSA.
10. All the AGM (sales) are requested to keep the printout of all the transactions done through Sancharsoft for record purpose.

The procedure for implementation of on line payment of CAF commission through Sancharsoft directly to the CTOPUP of Franchisees is enclosed as a Power point presentation.

General Manager (S&M-CM)
Tamil Nadu Circle, Chennai.